

DP306 'Alternative Self Service Data solution for Service Users'

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Raised by Andrew Firth from British Gas
Progress to Refinement Process

Medium

Overview

- Current DCC Reporting capability doesn't support a real-time, cloud-based approach
- Requires manual processing from a Service User to ingest Datasets
- Not always aligned with Service User processes

Issue



- Manual processing requirements
- Not supportive of evolving use cases

Impact



- Cloud-based reporting solution allowing for more frequent reporting, enhanced security for authenticated Users and enhanced notification methods for updated datasets.

Potential Solution

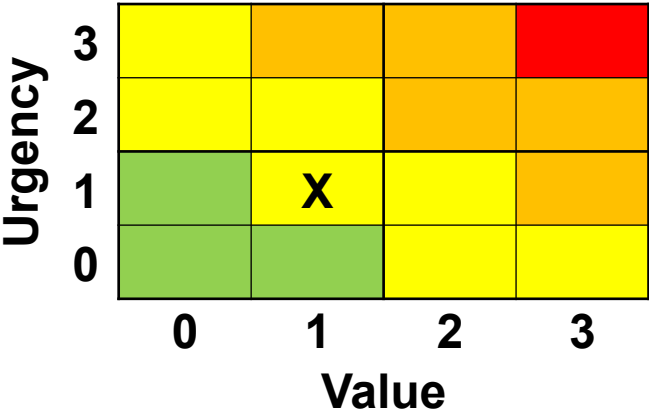


■ Prioritisation

Legal & regulatory compliance	Operational performance	Cost benefit	Consumer impact	Security impacts	Value	Urgency	Priority
0	2	1	0	1	1	1	Medium

Rationale

- Increased operational process opportunities
- Better understanding of consumer base through enhanced Data



Potential Solution

- Cloud-based reporting solution
- Authenticated Service User access
- Daily frequency of all DCC reporting datasets (where possible)
- Continued access to all existing DCC reporting datasets
- System to system notifications of updates to reporting datasets
- Backwards compatibility for reporting dataset updates
- Improved security through control of Data access to authorised Service Users

Issues Group

Supportive the modifications
intent

No further comments provided

■ Timetable

Date	Event/Activity	Notes
Nov 2025	Develop Business Requirements	<i>Working Group</i>
Nov 2025	Solution Development	<i>Working Group</i>
Dec 2025 – Jan 2026	Present to Sub-Committees	

■ DP306: Recommendations

- **DETERMINE** whether DP306 should be converted to a Modification Proposal
- **DETERMINE** whether MP306 should be progressed to the Refinement Process
- **AGREE** the first package of work and the timetable for MP306